



European  
Commission

# Keeping European Consumers safe

**Rapid Alert System for  
dangerous non-food products**  
2014

COMPLETE STATISTICS



Justice  
and Consumers

**EUROPEAN COMMISSION**

Directorate-General for Justice and Consumers  
Directorate Consumers  
Unit E.3 — Product and Service Safety

E-mail: [JUST-RAPEX@ec.europa.eu](mailto:JUST-RAPEX@ec.europa.eu)

*European Commission  
B-1049 Brussels*

**EUROPEAN RAPID ALERT SYSTEM  
FOR NON-FOOD DANGEROUS  
PRODUCTS**

**2014**

**COMPLETE STATISTICS**



***Europe Direct is a service to help you find answers  
to your questions about the European Union.***

**Freephone number (\*):**

**00 800 6 7 8 9 10 11**

(\* ) The information given is free, as are most calls (though some operators, phone boxes or hotels may charge you).

#### **LEGAL NOTICE**

This document has been prepared for the European Commission however it reflects the views only of the authors, and the Commission cannot be held responsible for any use which may be made of the information contained therein.

More information on the European Union is available on the Internet (<http://www.europa.eu>).

Luxembourg: Publications Office of the European Union, 2015

© European Union, 2015

ISBN: 978-92-79-46216-0  
doi: 10.2838/647310

## TABLE OF CONTENTS

Glossary.....	8
Introduction.....	9
Graph 1 Total number of notifications (including professional products and products posing other risks than health and safety): evolution 2003-2014 .....	9
<i>Notifications and Follow-up actions (Reactions) in RAPEX.....</i>	<i>10</i>
Graph 2 – Overall RAPEX alerts per country .....	10
<i>Notifying countries.....</i>	<i>11</i>
Graph 3 – Total number of notifications by notifying country, compared with the past two years .....	11
Graph 4 – Top five notifying countries in 2014, compared to 2013 .....	12
<i>What is being notified.....</i>	<i>13</i>
Graph 5 – Number of notifications by product category (absolute values).....	13
Graph 6 – Total number of notifications by risk level in 2014 .....	14
Graph 7 – Top five notified product categories in 2014, compared to 2013 .....	15
<i>Brand and model numbers of notified products .....</i>	<i>16</i>
Table 1 – Number of notifications in which brand and model numbers are known/unknown.....	16
Graph 8— Notifications submitted in 2014 in which brand and model numbers are known/unknown .....	16
<i>Where do the notified products come from .....</i>	<i>17</i>
Graph 9 – Number of notifications by country of origin in 2014 .....	17
Graph 10 – Notifications by country of origin in 2014.....	18
Graph 11 – Notifications by country of origin: evolution 2003-2014.....	19
<i>What are the risks.....</i>	<i>19</i>
Graph 12 – Number of notifications by type of risk (absolute values) in 2014 .....	20
Graph 13 – Top five notified types of risk in 2014, compared to 2013.....	20
<i>What is the follow-up to notifications.....</i>	<i>21</i>
Graph 14 – Number of notifications by type of measure (absolute values) .....	21
Graph 15 – Notifications by type of measure .....	21
Table 2 – Number of notifications by type of measure, per country (absolute values) .....	22
Graph 16 – Notifications concerning compulsory measures, with detail on measures adopted directly by customs authorities (absolute values).....	23
<i>Who reacts most to notifications in 2014 .....</i>	<i>24</i>
Graph 17 – Total number of reactions in 2014 .....	24
<i>Reacting countries .....</i>	<i>24</i>
Graph 18 – Number of reactions by reacting country (absolute values) in 2014.....	24
Graph 19 – Total reactions by reacting country (absolute values).....	25
<i>Reactions and product categories.....</i>	<i>26</i>
Graph 20 – Number of reactions by product category (absolute values) .....	26
Graph 21 – Reactions by product category.....	26
<i>Reactions and type of risk .....</i>	<i>27</i>
Graph 22 – Number of reactions by type of risk of the original notification (absolute values).....	27
Graph 23 – Reactions by type of risk of the original notification .....	27

<i>Reactions types and measures taken</i> .....	28
Graph 24 — Type of reactions (absolute values).....	28
Graph 25 — Measures taken when notified products were found on the national market (absolute values and % of total reactions).....	28
<i>Notifications on professional products</i> .....	29
Graph 26 — Total number of notifications on professional products in 2014 .....	29
Graph 27 — Number of notifications by notifying country .....	29
Graph 28 — Number of notifications by product category .....	29
Graph 29 — Number of notifications by country of origin .....	30
Graph 30 — Number of notifications by type of risk.....	30
<i>Notifications on risks other than those relating to health and safety</i> .....	31
Graph 31 — Total number of notifications on risks other than those relating to health and safety .....	31
Graph 32 — Number of notifications by notifying country .....	31
Graph 33 — Number of notifications by notifying product category .....	32
Graph 34 — Number of notifications by country of origin .....	32
Graph 35 — Number of notifications by type of risk.....	32

## GLOSSARY

**RAPEX System:** Rapid alert system for the exchange of information on measures taken to prevent or restrict the marketing of dangerous consumer products with the exception of food, pharmaceutical and medical devices, which are covered by other mechanisms.

**Notification:** Alert received from a Member State on measures taken regarding a dangerous product.

**Reaction:** Information received from countries participating in RAPEX on follow-up action taken concerning dangerous products in response to a RAPEX notification. The reactions can be sent when a notified product is found and measures have been taken, or when the reacting Member States disagrees with the risk assessment performed by the notifying authorities.

**Notification “For information”:** Alert that does not legally require follow-up but may be of interest to other Member States (for example, a product whose risk level cannot be established). These notifications are only made available to the responsible national authorities and are not published on the RAPEX weekly report. These notifications are however also taken into account in the present statistics.

**Compulsory measures:** Measures taken by national authorities (e.g. ban on sales, withdrawal of the product from the market) or by the customs authorities (e.g. rejection of import).

**Voluntary measures:** Measures adopted on a voluntary basis by a producer or distributor, in general without any intervention of Member State authorities. A typical example of a voluntary measure is a recall of the dangerous products from consumers by the distributor or producer.

**Consumer products:** Products that are intended for, or made available to consumers.

**Professional products:** Products only made available to professionals, which are not likely to be used by consumers.

**Risks other than those related to consumers’ health and safety:** risks to other public interests protected via relevant EU legislation. They include risks related to electromagnetic disturbance, energy consumption, environment, incorrect measurement and security.



## INTRODUCTION

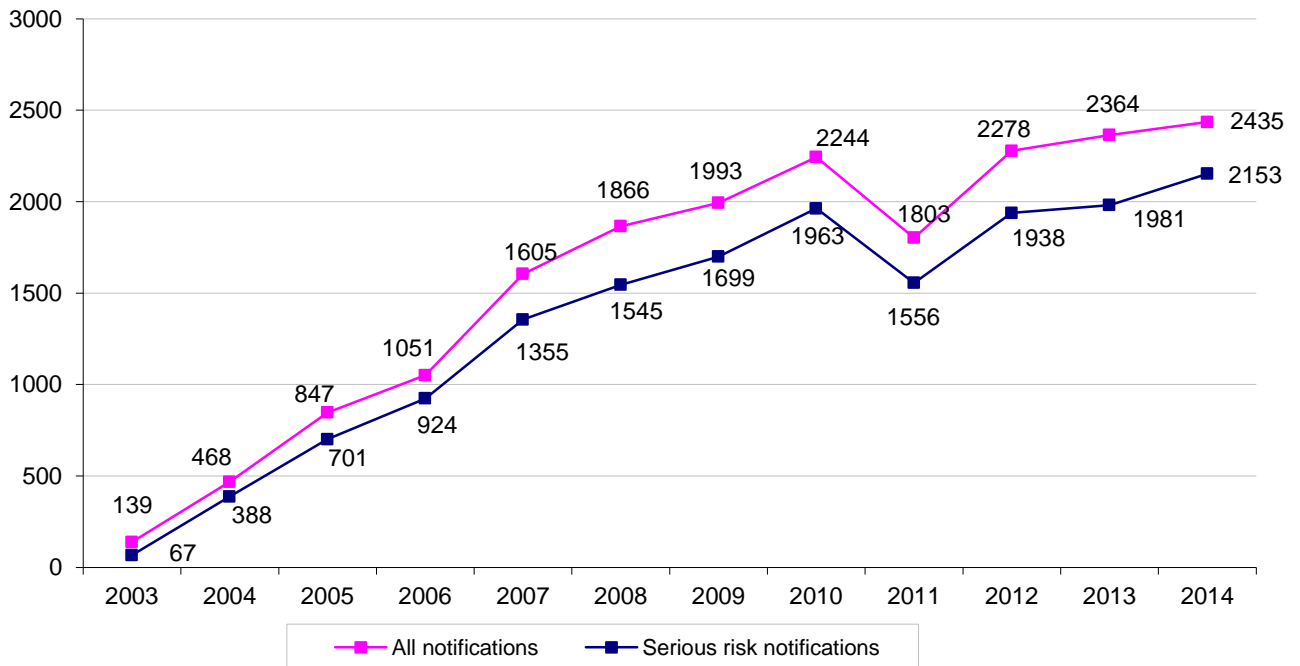
The European rapid alert system for dangerous products ensures that information about dangerous products withdrawn from the market and/or recalled from consumers anywhere in Europe is quickly circulated between Member States and the European Commission, so that appropriate action can be taken everywhere in the EU. **Thirty-one countries**, all countries of the European Union + the EFTA/EEA countries Iceland, Liechtenstein and Norway, participate in the system.

In 2014, all participating countries notified dangerous products and the amount of alerts per country was similar to that registered the previous year with some small changes in "ranking".

The following five Member States accounted for half of all RAPEX notifications on dangerous products:

Hungary	12 %	(291 notifications)
Germany	11 %	(273 notifications)
Spain	11 %	(272 notifications)
France	7 %	(163 notifications)
Cyprus	6 %	(151 notifications)

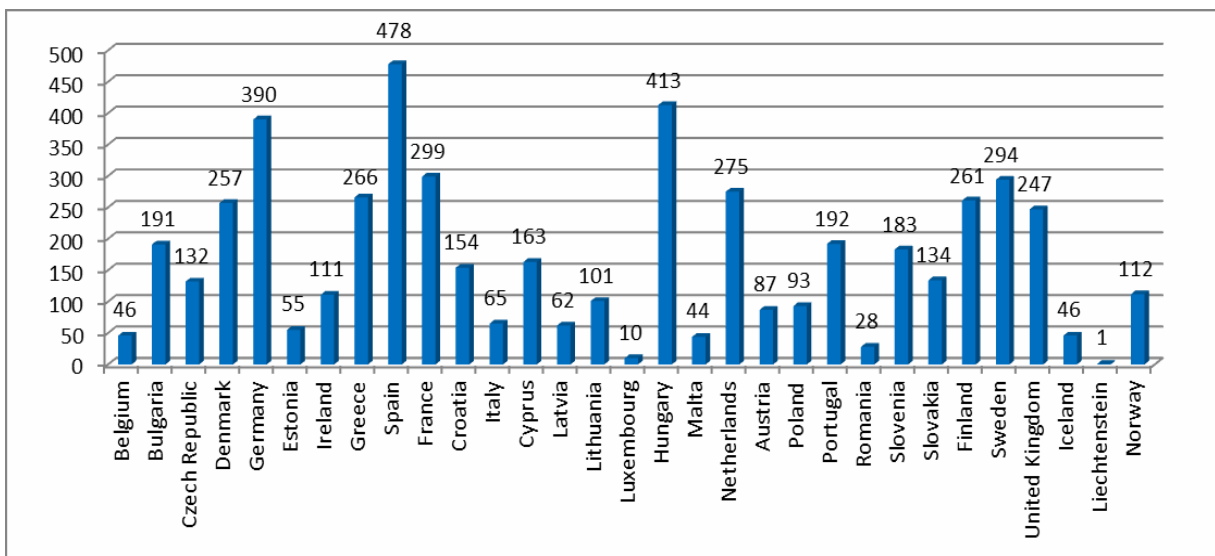
**Graph 1 — Total number of notifications (including professional products and products posing other risks than health and safety): evolution 2003-2014**



## NOTIFICATIONS AND FOLLOW-UP ACTIONS (REACTIONS) IN RAPEX

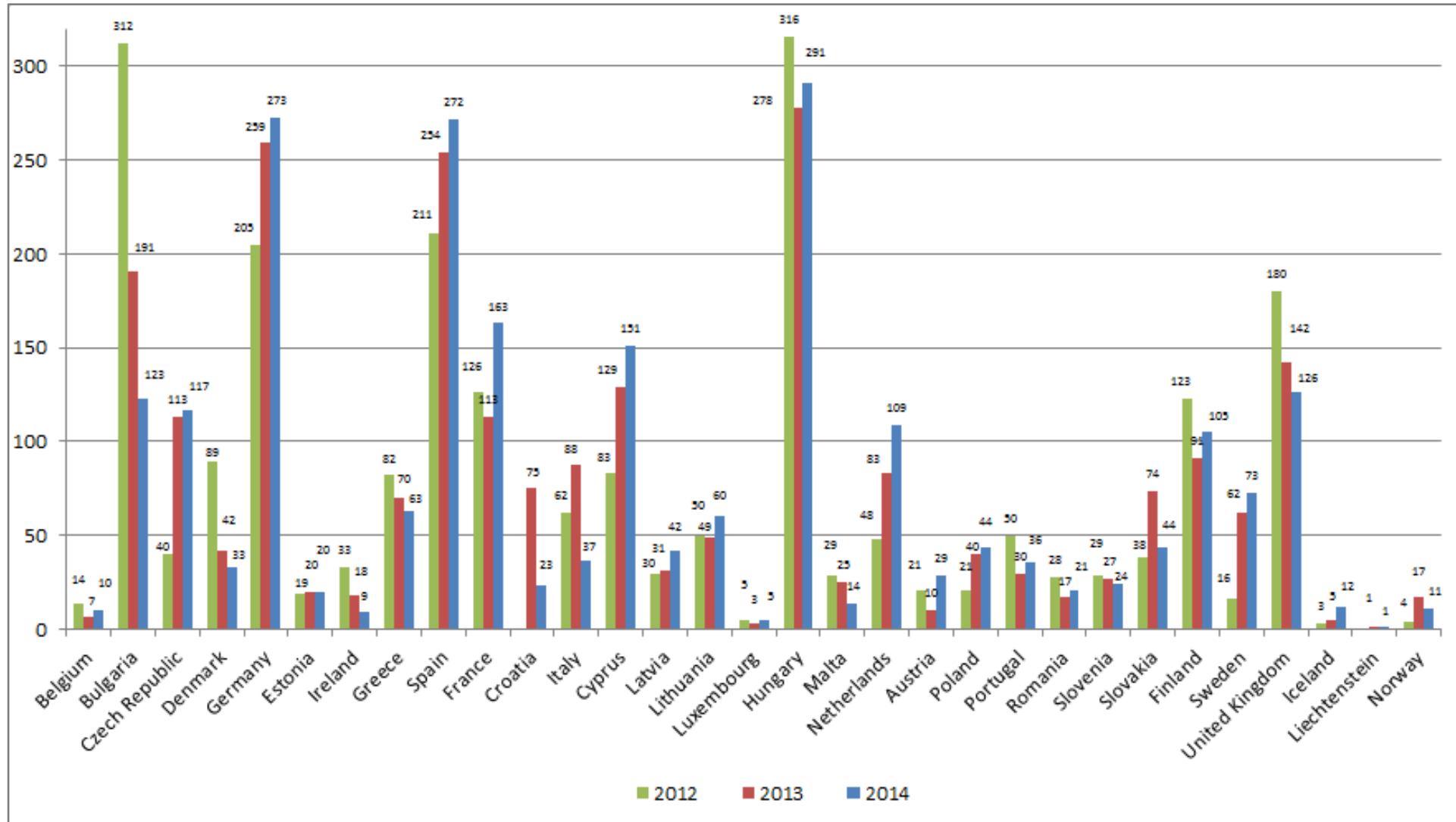
Graph 2 – Overall RAPEX alerts per country in 2014

This graph aims at presenting a comprehensive picture of the national authorities' activity in RAPEX. It shows the number of total alerts submitted, that is, all notifications and reactions (follow-up actions). The number of notifications includes notifications for all risk levels and those transmitted "for information", notifications for professional products and for products posing other risks than health and safety.

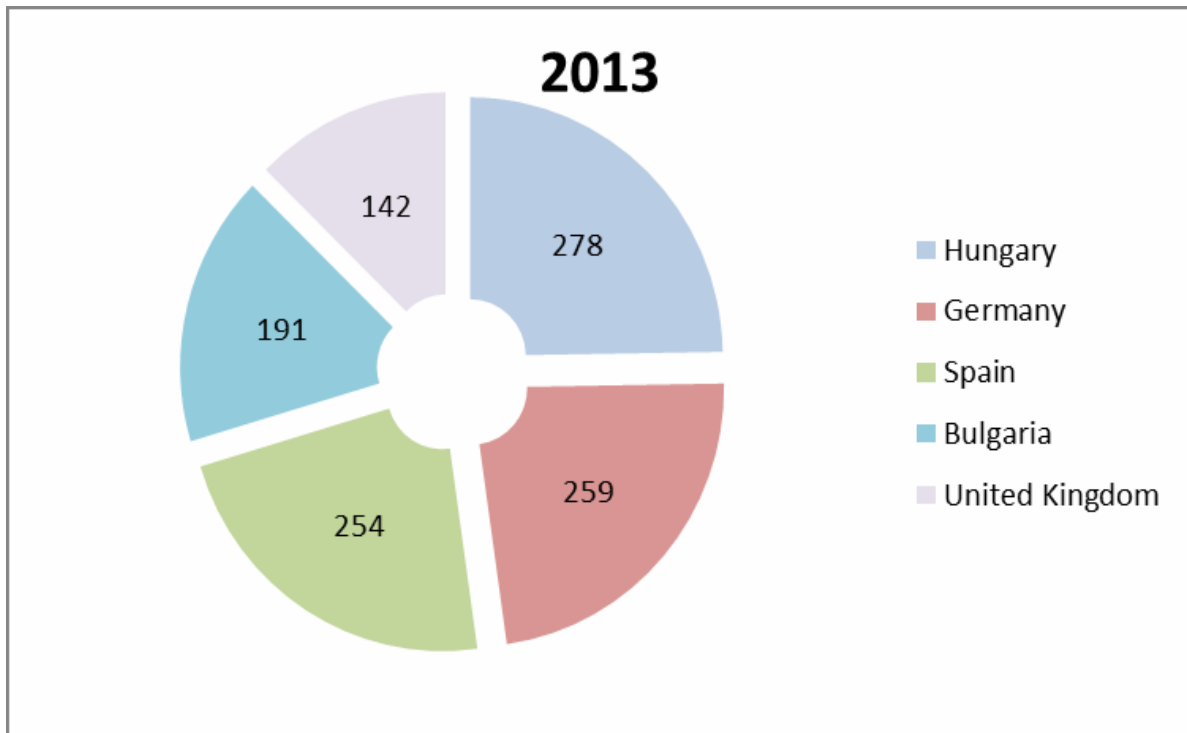
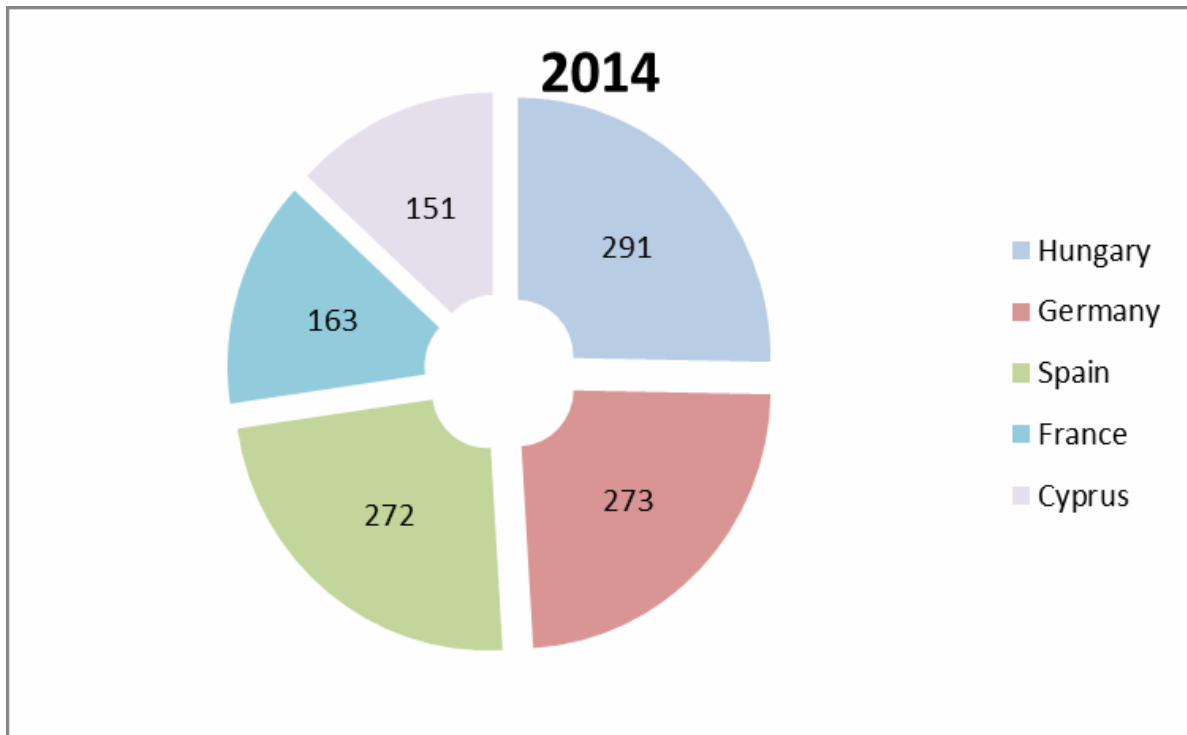


NOTIFYING COUNTRIES

Graph 3 — Total number of notifications by notifying country, compared with the past two years

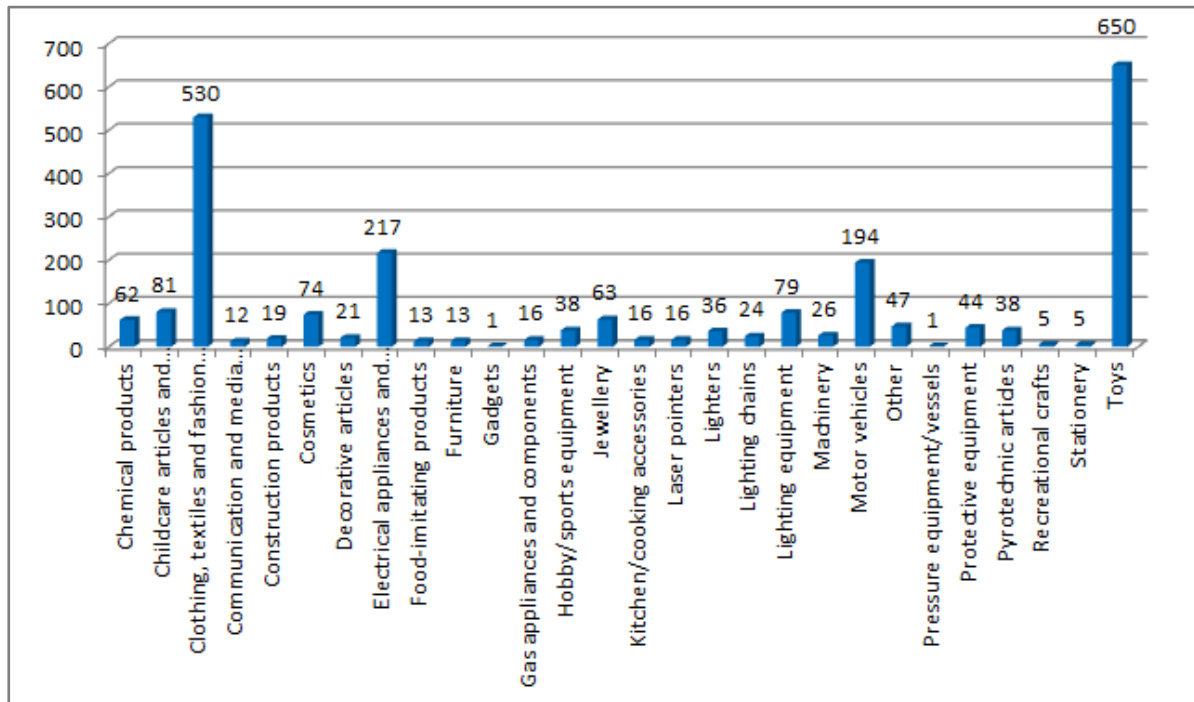


Graph 4 — Top five notifying countries in 2014, compared to 2013

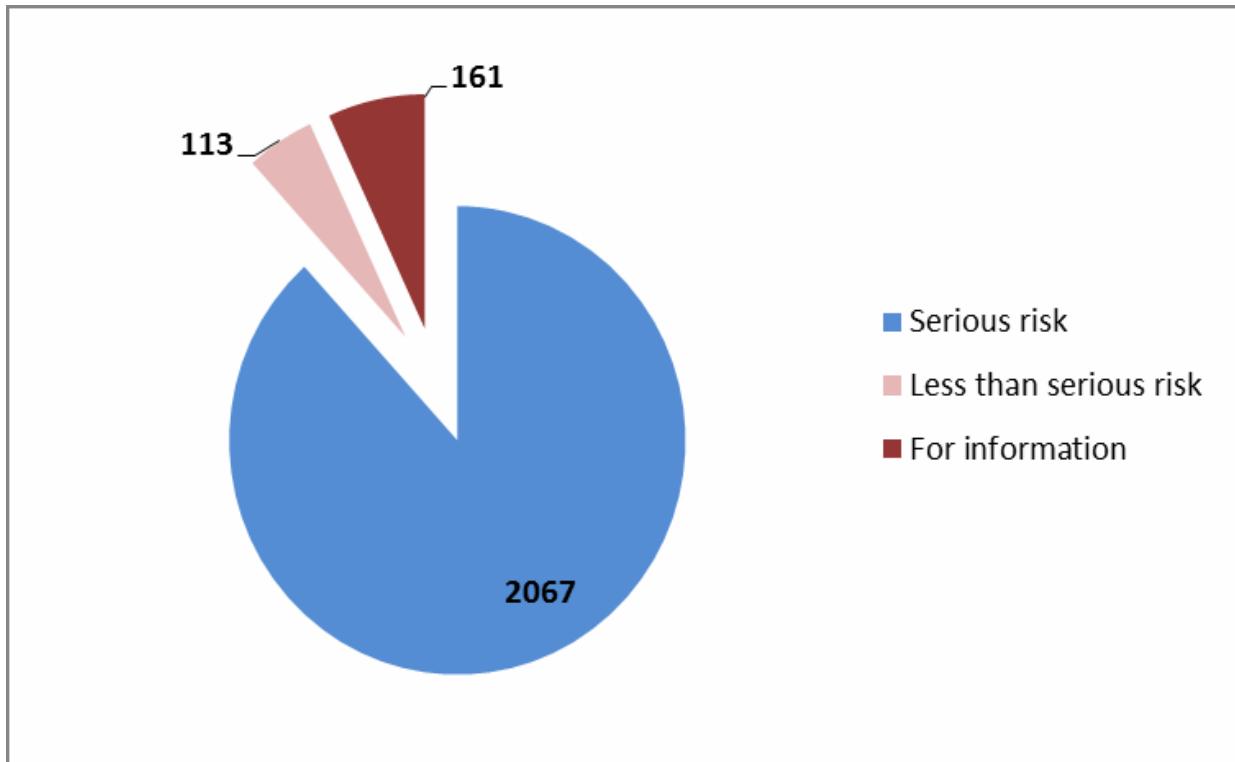


WHAT IS BEING NOTIFIED

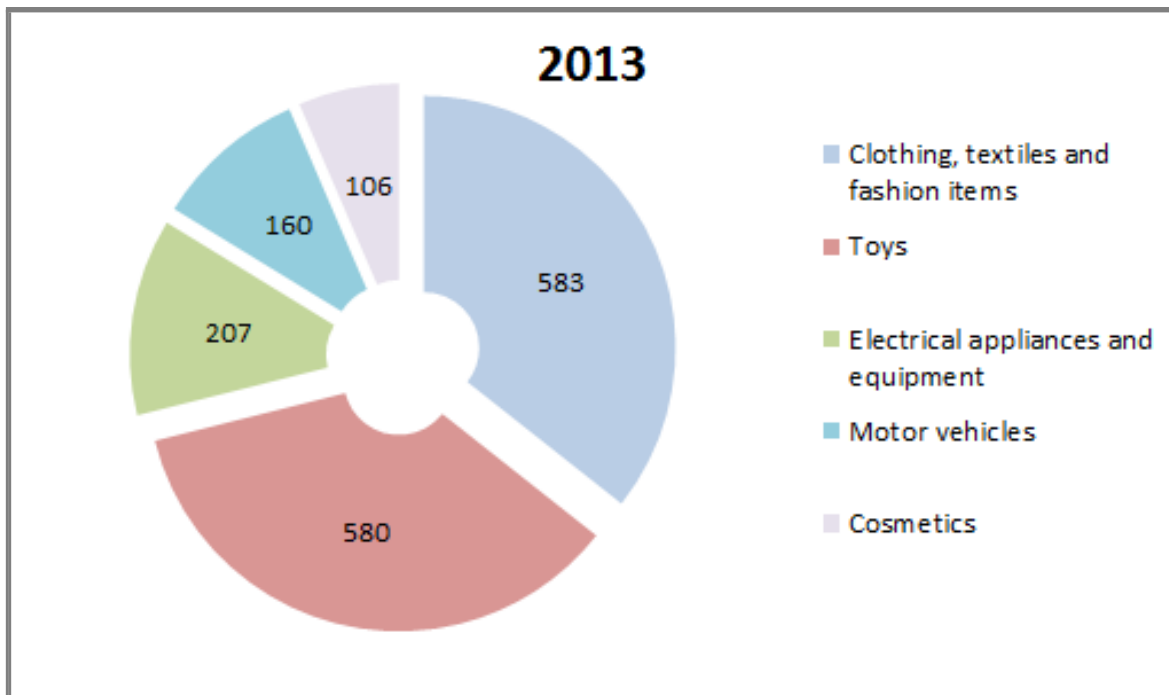
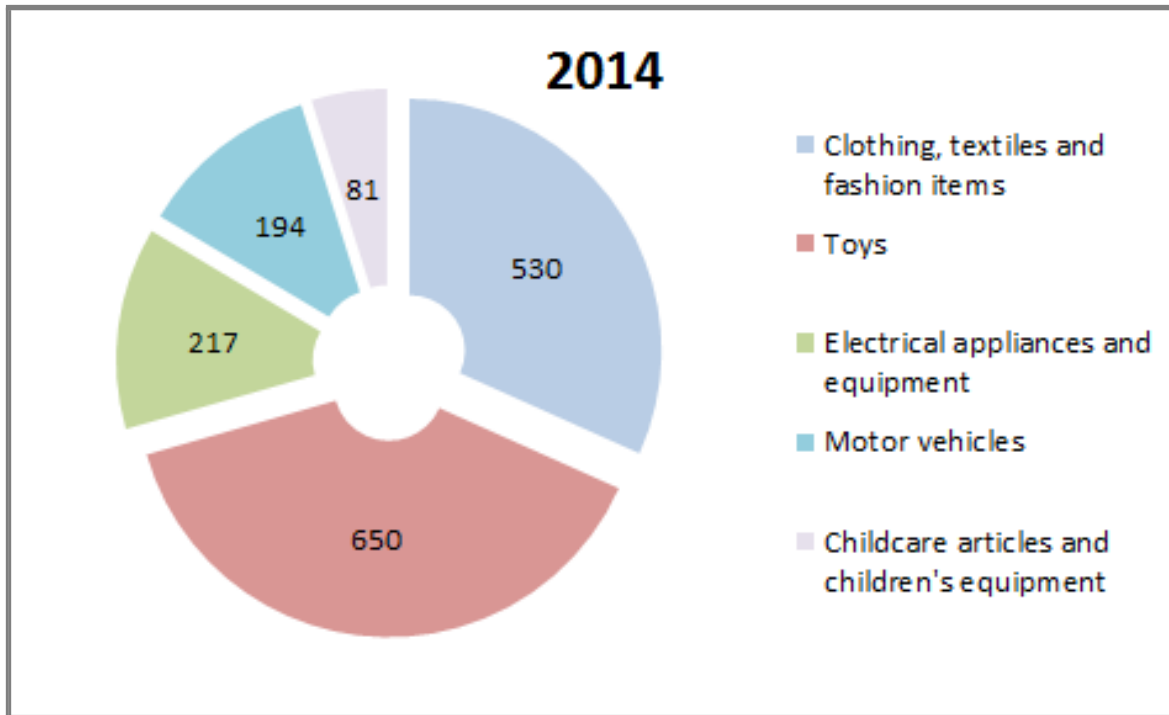
Graph 5 – Number of notifications by product category (absolute values) in 2014



**Graph 6 — Total number of notifications by risk level in 2014**



Graph 7 — Top five notified product categories in 2014, compared to 2013

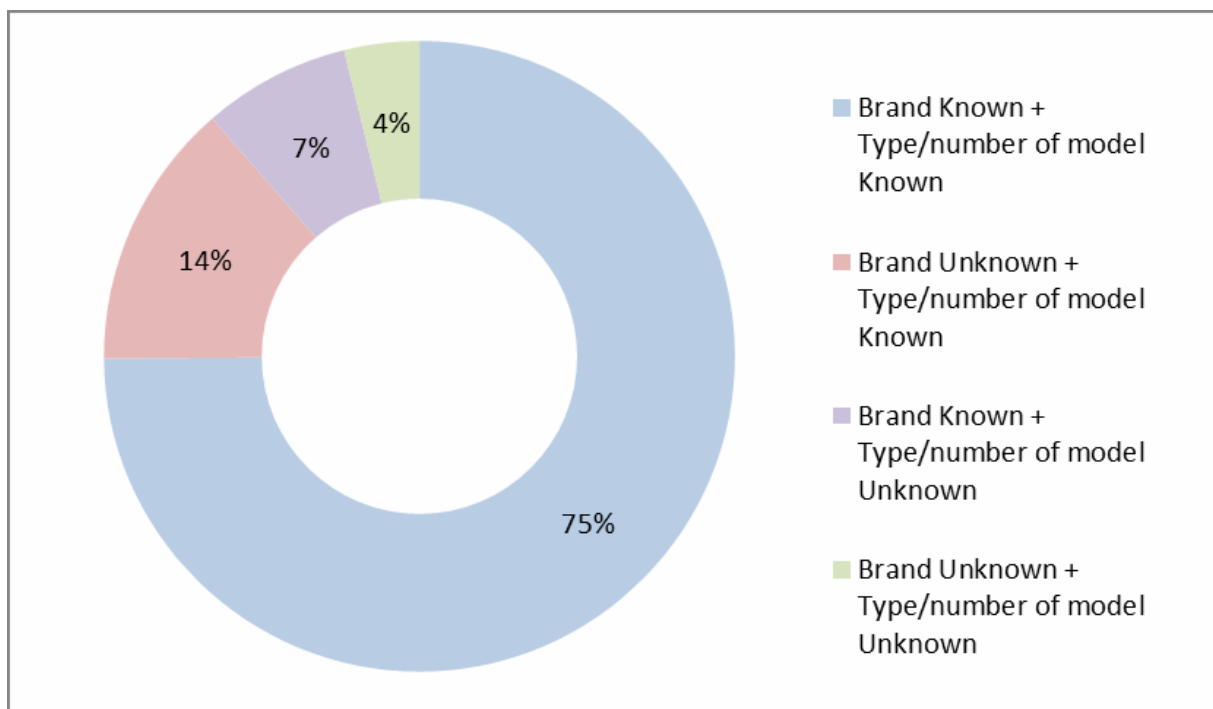


**BRAND AND MODEL NUMBERS OF NOTIFIED PRODUCTS**

**Table 1 — Number of notifications in which brand and model numbers are known/unknown in 2014**

	Type/number of model known	Type/number of model unknown	Total
Brand known	1753	177	<b>1930</b>
Brand unknown	321	90	<b>411</b>
	<b>2074</b>	<b>267</b>	<b>2341</b>

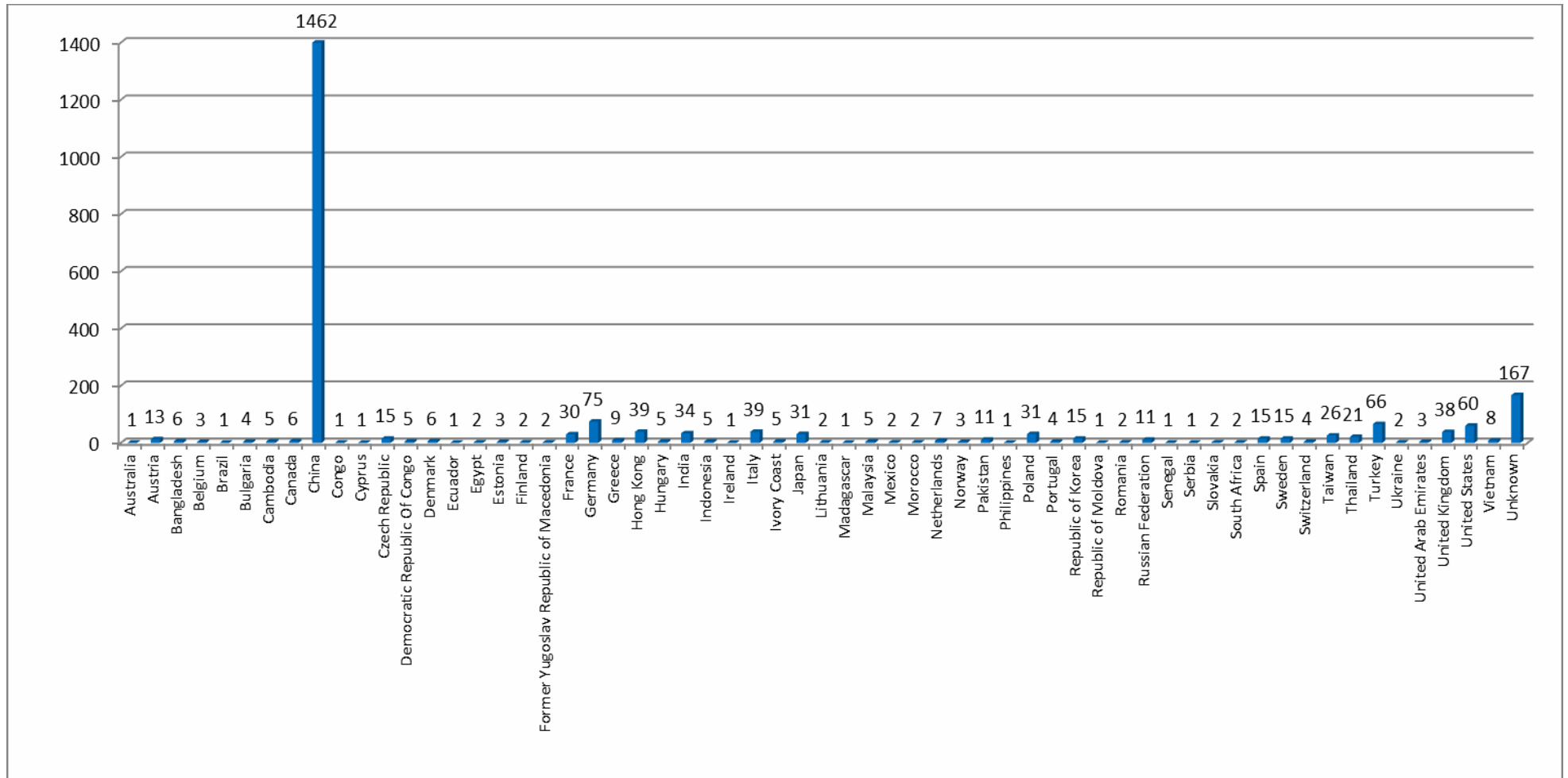
**Graph 8— Notifications submitted in 2014 in which brand and model numbers are known/unknown**



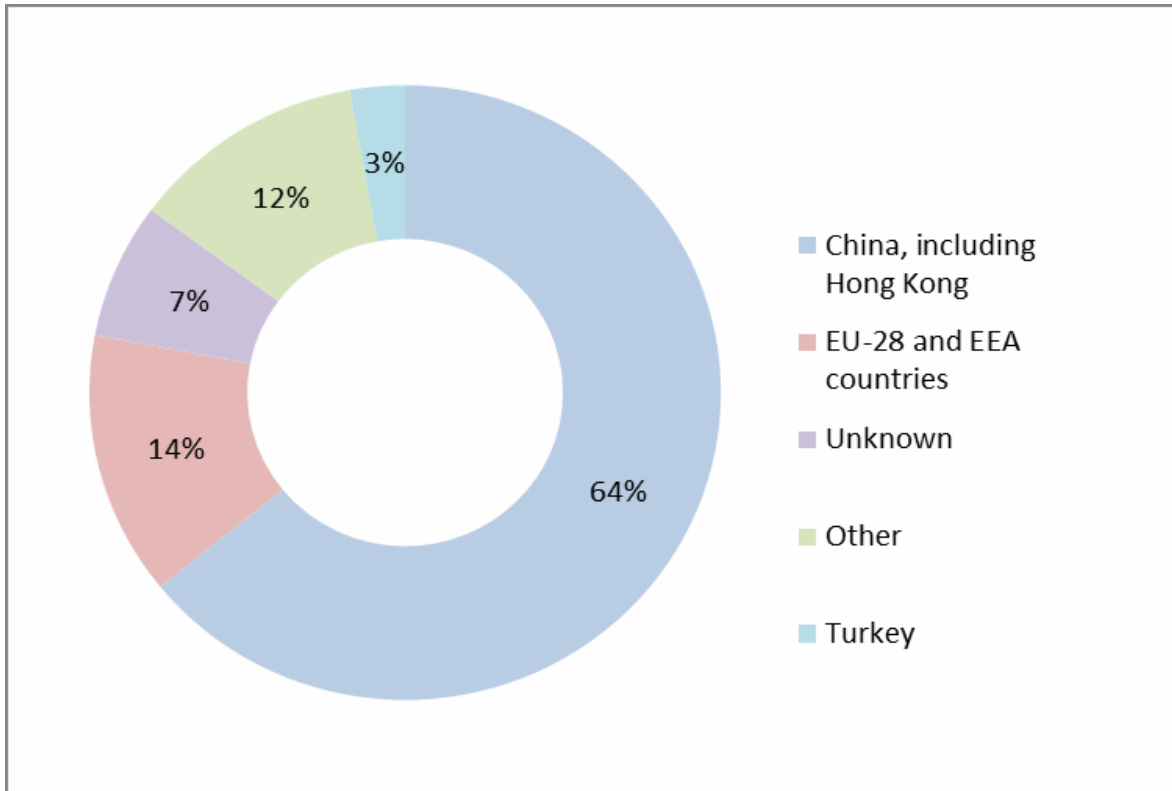


WHERE DO THE NOTIFIED PRODUCTS COME FROM

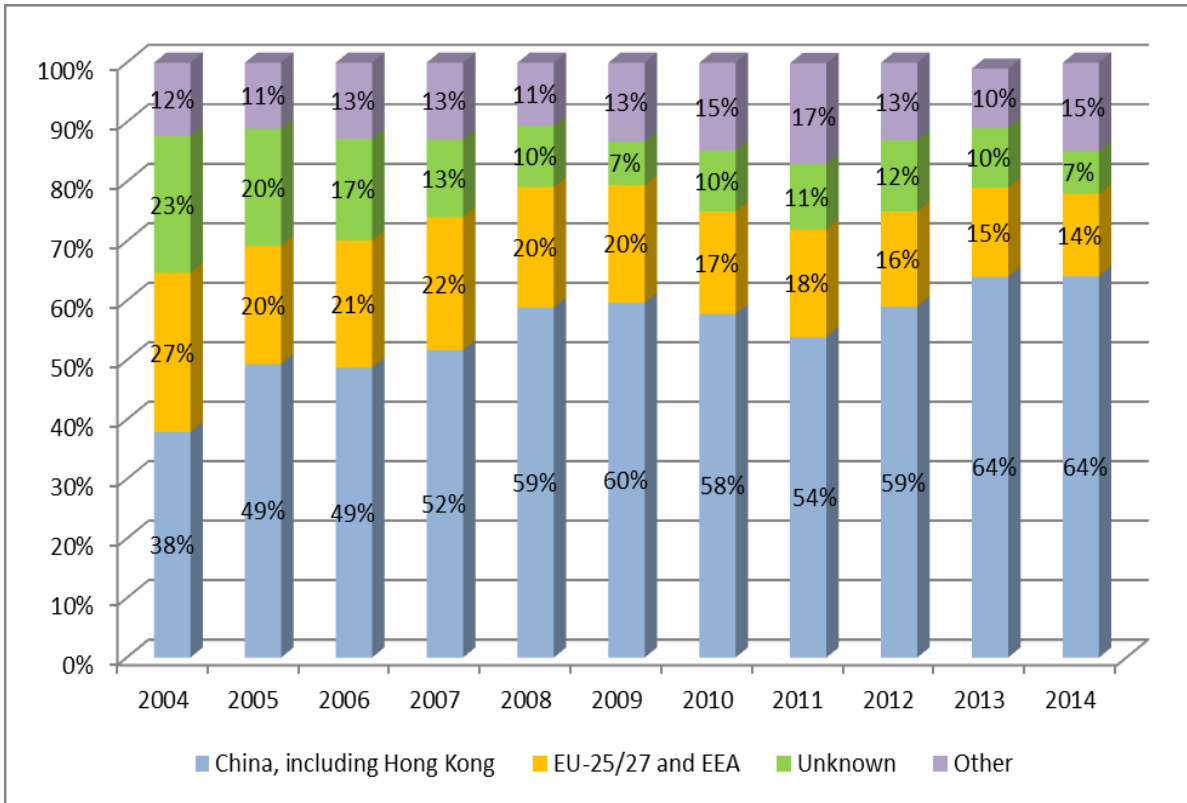
Graph 9 — Number of notifications by country of origin in 2014



Graph 10 — Notifications by country of origin in 2014

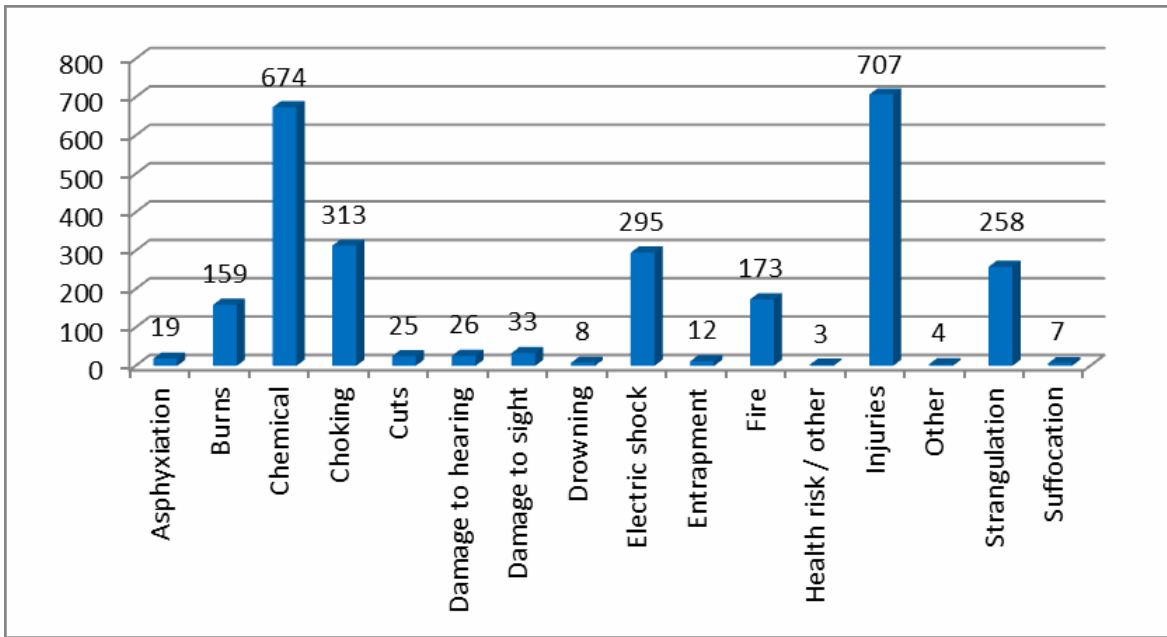


Graph 11 — Notifications by country of origin: evolution 2003-2014

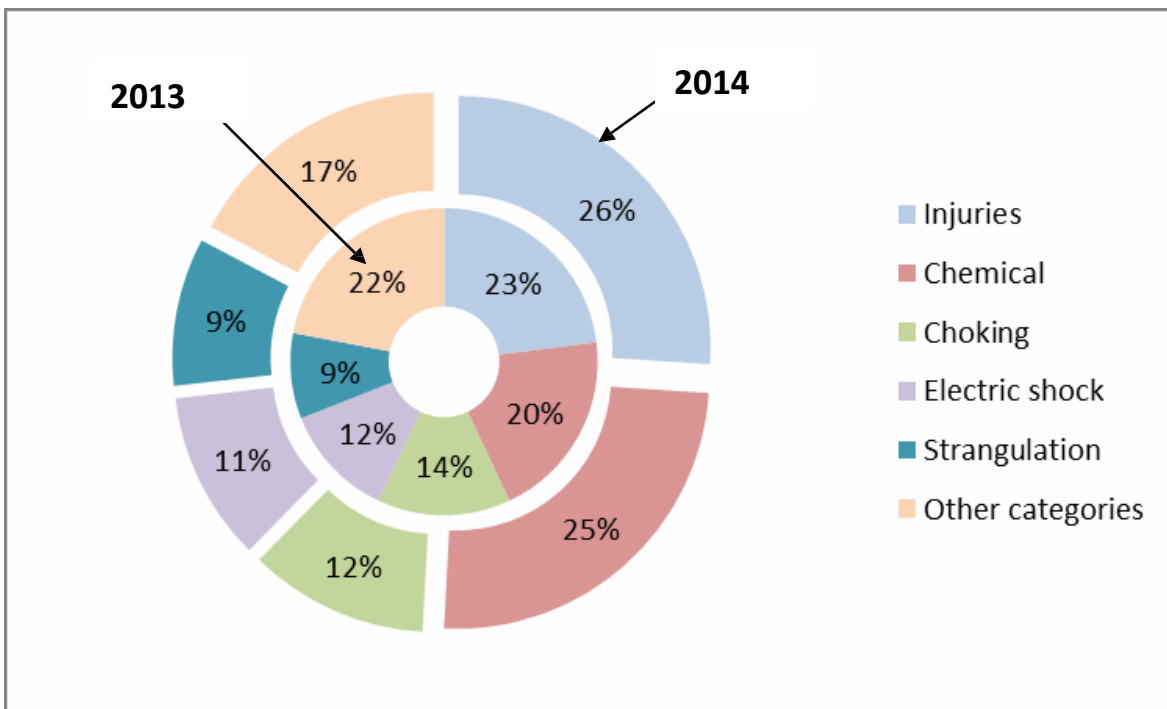


WHAT ARE THE RISKS

Graph 12 — Number of notifications by type of risk (absolute values) in 2014

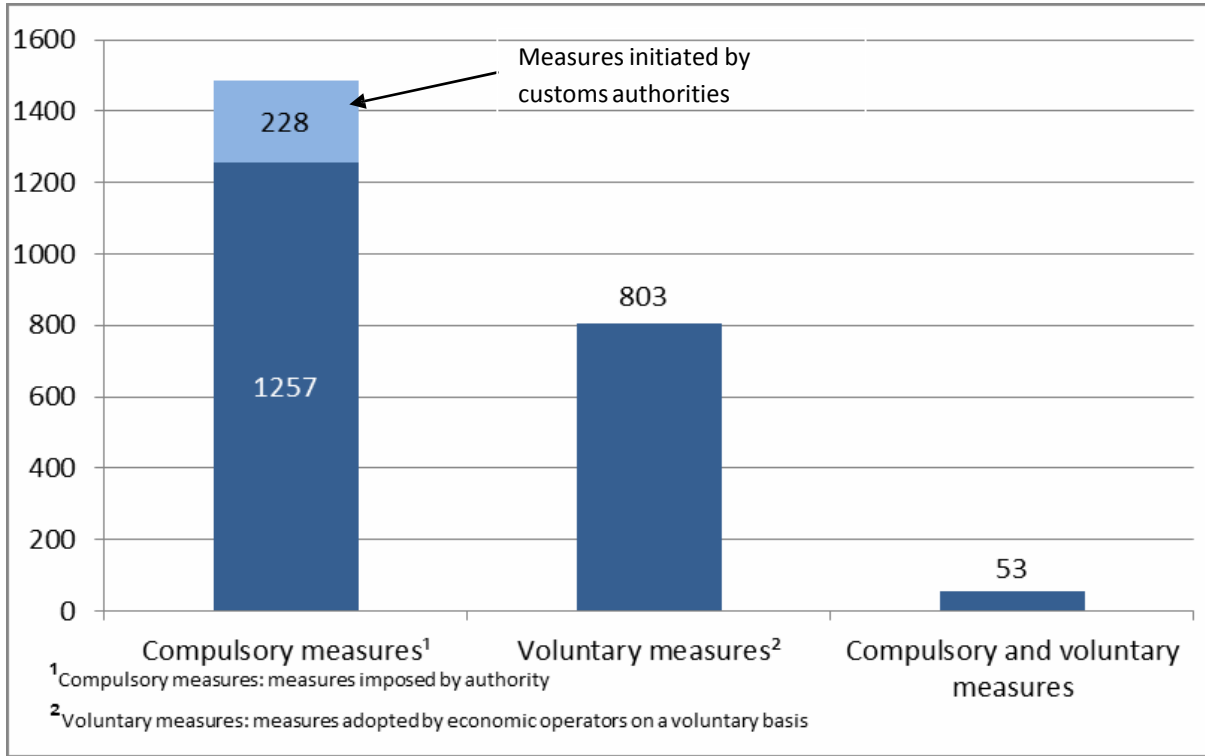


Graph 13 — Top five notified types of risk in 2014, compared to 2013

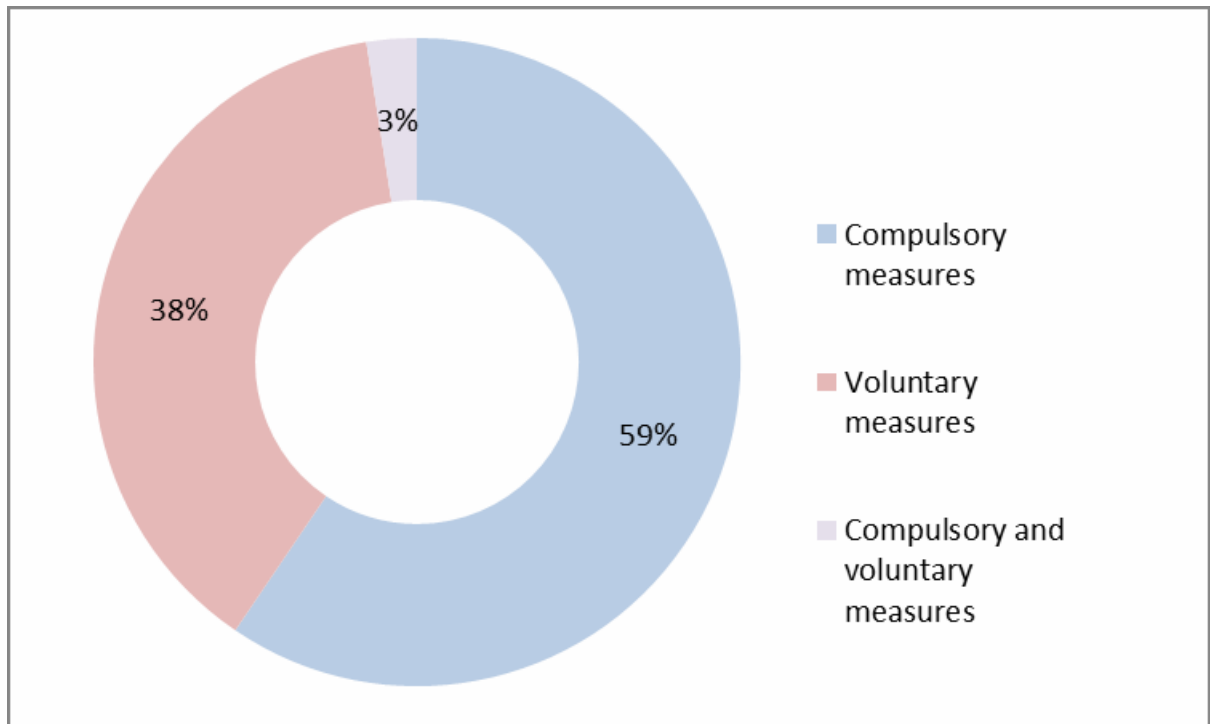


WHAT IS THE FOLLOW-UP TO NOTIFICATIONS

Graph 14 — Number of notifications by type of measure (absolute values)



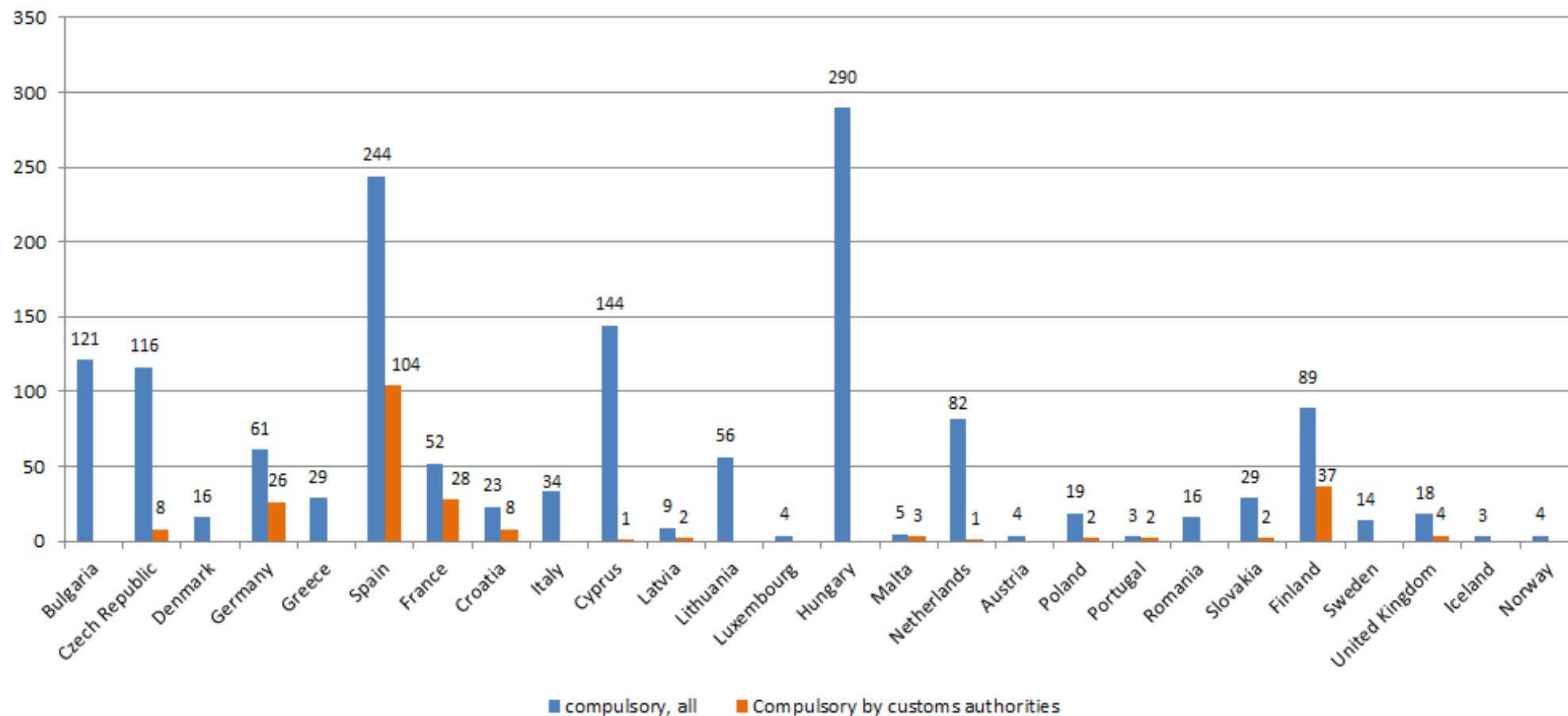
Graph 15 — Notifications by type of measure



**Table 2 — Number of notifications by type of measure, per country (absolute values) in 2014**

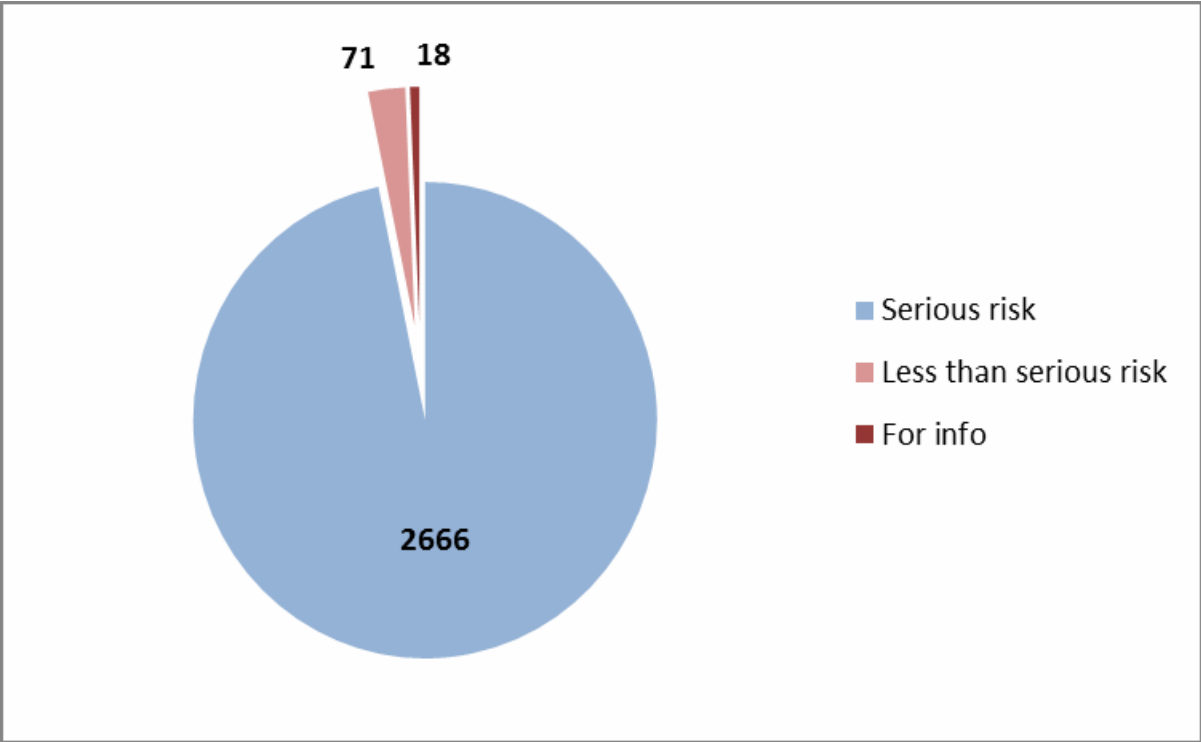
	Compulsory measures	Voluntary measures	Compulsory and voluntary measures	Total
Belgium		10		<b>10</b>
Bulgaria	121	2		<b>123</b>
Czech Republic	116	1		<b>117</b>
Denmark	16	17		<b>33</b>
Germany	61	199	13	<b>273</b>
Estonia		20		<b>20</b>
Ireland		9		<b>9</b>
Greece	29	23	11	<b>63</b>
Spain	244	28		<b>272</b>
France	52	108	3	<b>163</b>
Croatia	23			<b>23</b>
Italy	34	3		<b>37</b>
Cyprus	144	1	6	<b>151</b>
Latvia	9	30	3	<b>42</b>
Lithuania	56	4		<b>60</b>
Luxembourg	4	1		<b>5</b>
Hungary	290		1	<b>291</b>
Malta	5	9		<b>14</b>
Netherlands	82	27		<b>109</b>
Austria	4	25		<b>29</b>
Poland	19	25		<b>44</b>
Portugal	3	32	1	<b>36</b>
Romania	16	5		<b>21</b>
Slovenia		24		<b>24</b>
Slovakia	29	7	8	<b>44</b>
Finland	89	12	4	<b>105</b>
Sweden	14	58	1	<b>73</b>
United Kingdom	18	106	2	<b>126</b>
Iceland	3	9		<b>12</b>
Liechtenstein		1		<b>1</b>
Norway	4	7		<b>11</b>
<b>Grand Total</b>	<b>1485</b>	<b>803</b>	<b>53</b>	<b>2341</b>

Graph 16 — Notifications concerning compulsory measures, with detail on measures adopted directly by customs authorities (absolute values) in 2014



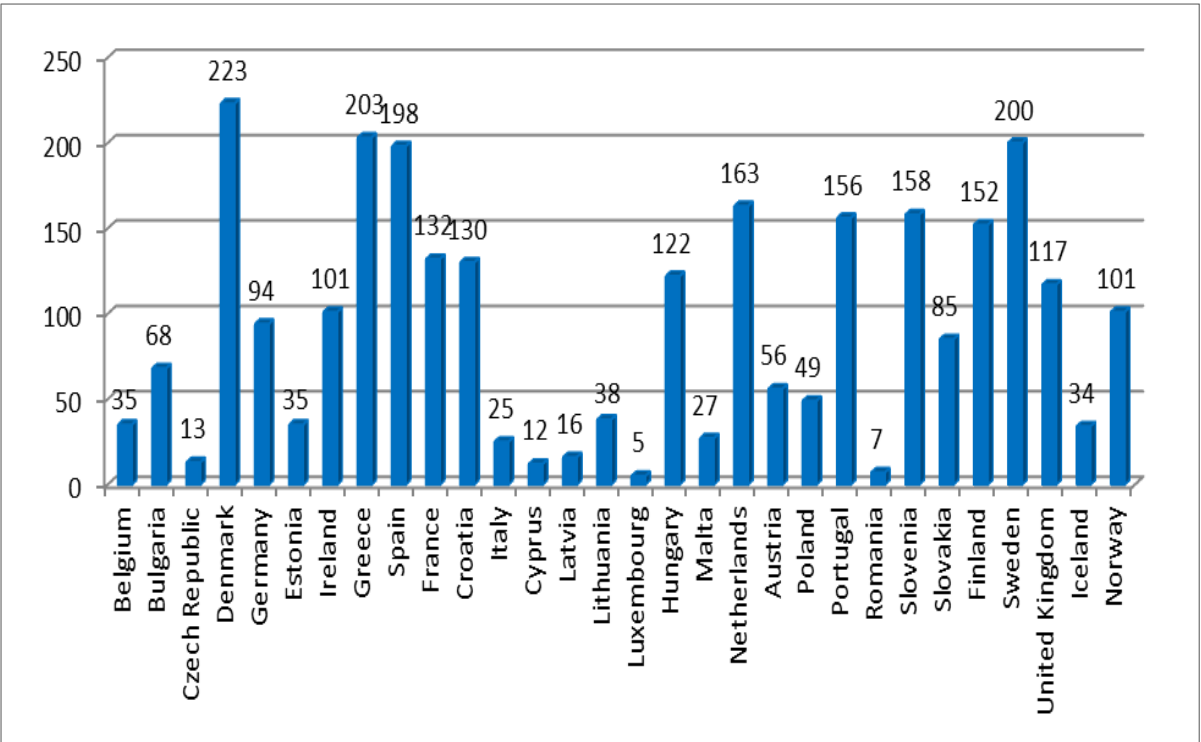
# WHO REACTS MOST TO NOTIFICATIONS IN 2014

Graph 17 — Total number of reactions in 2014



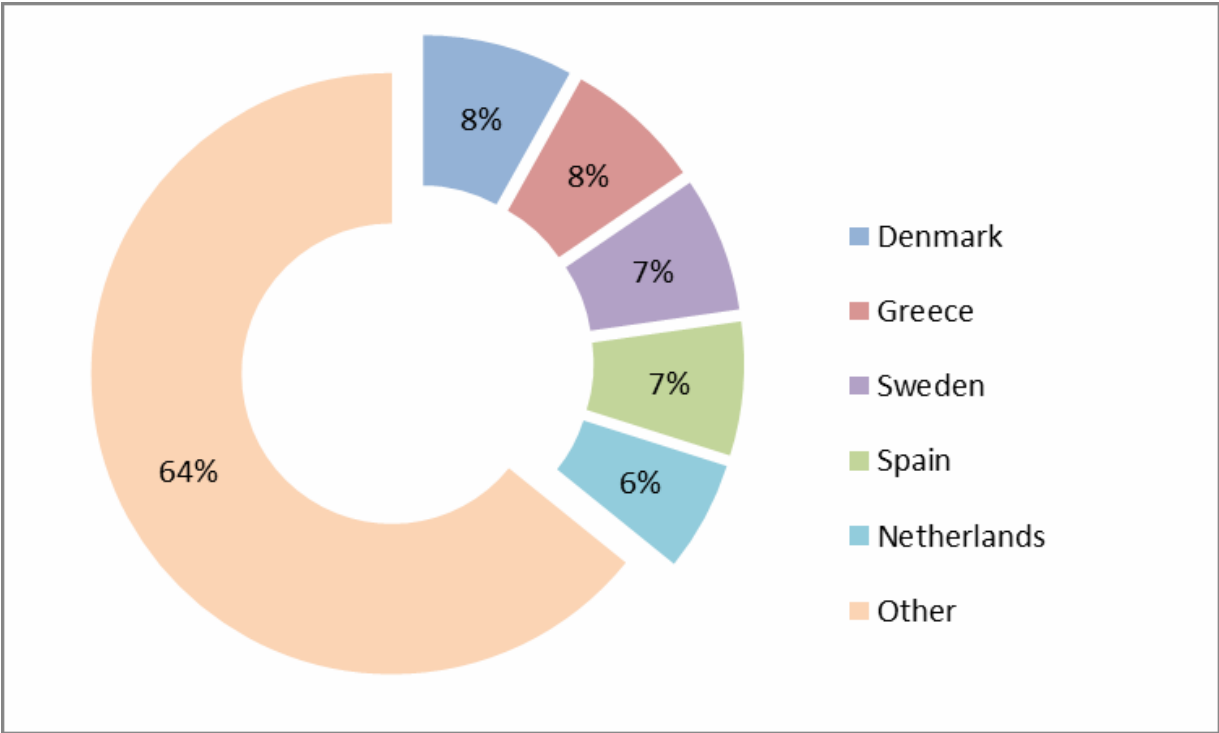
## REACTING COUNTRIES

Graph 18 — Number of reactions by reacting country (absolute values) in 2014



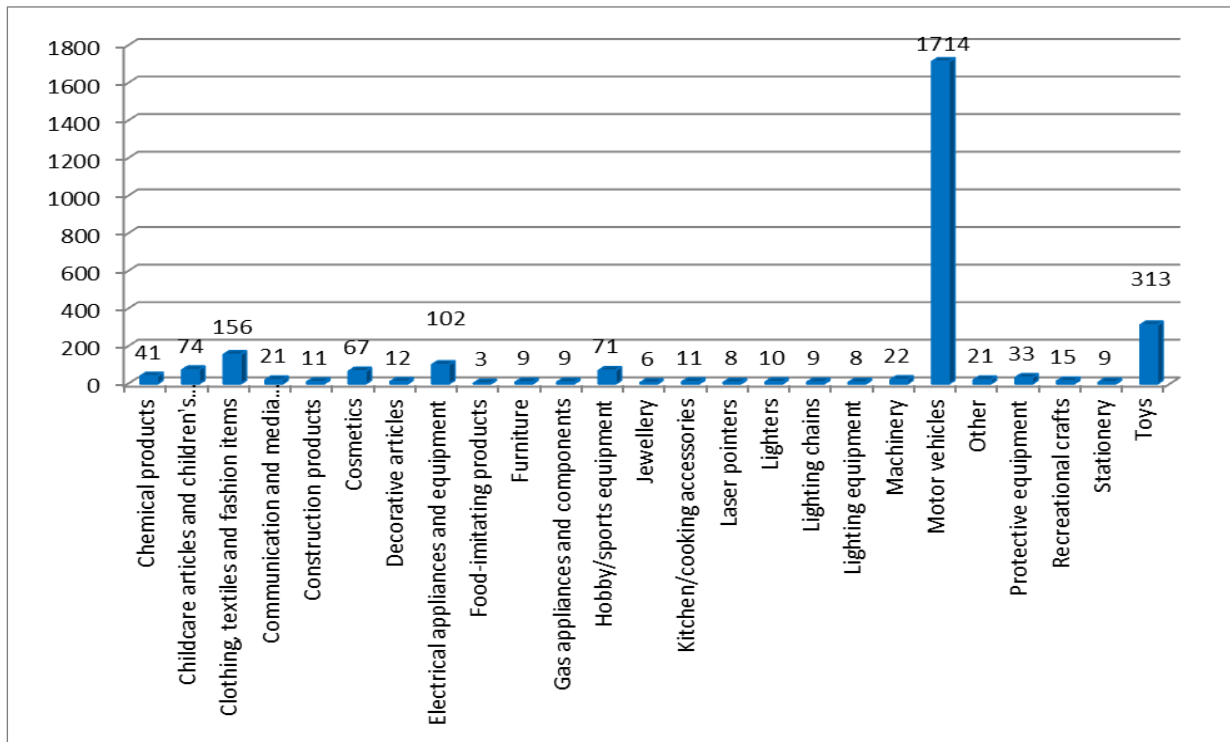


Graph 19 — Total reactions by reacting country (absolute values)

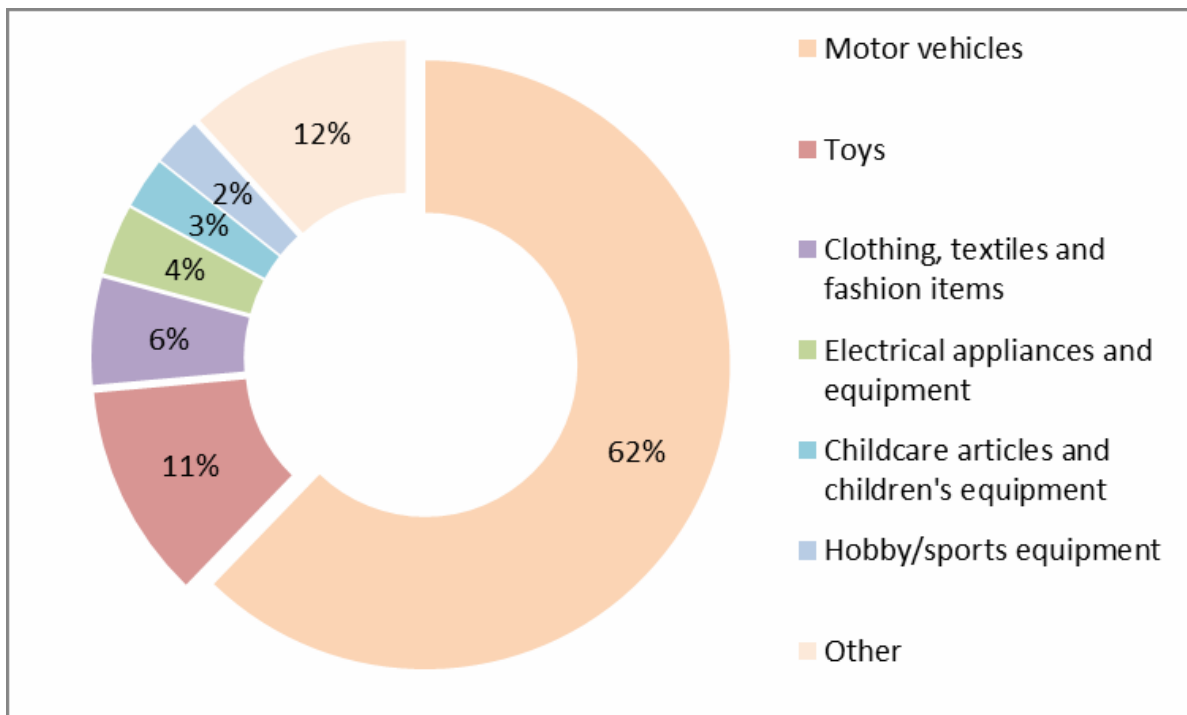


## Reactions and product categories

Graph 20 — Number of reactions by product category (absolute values)

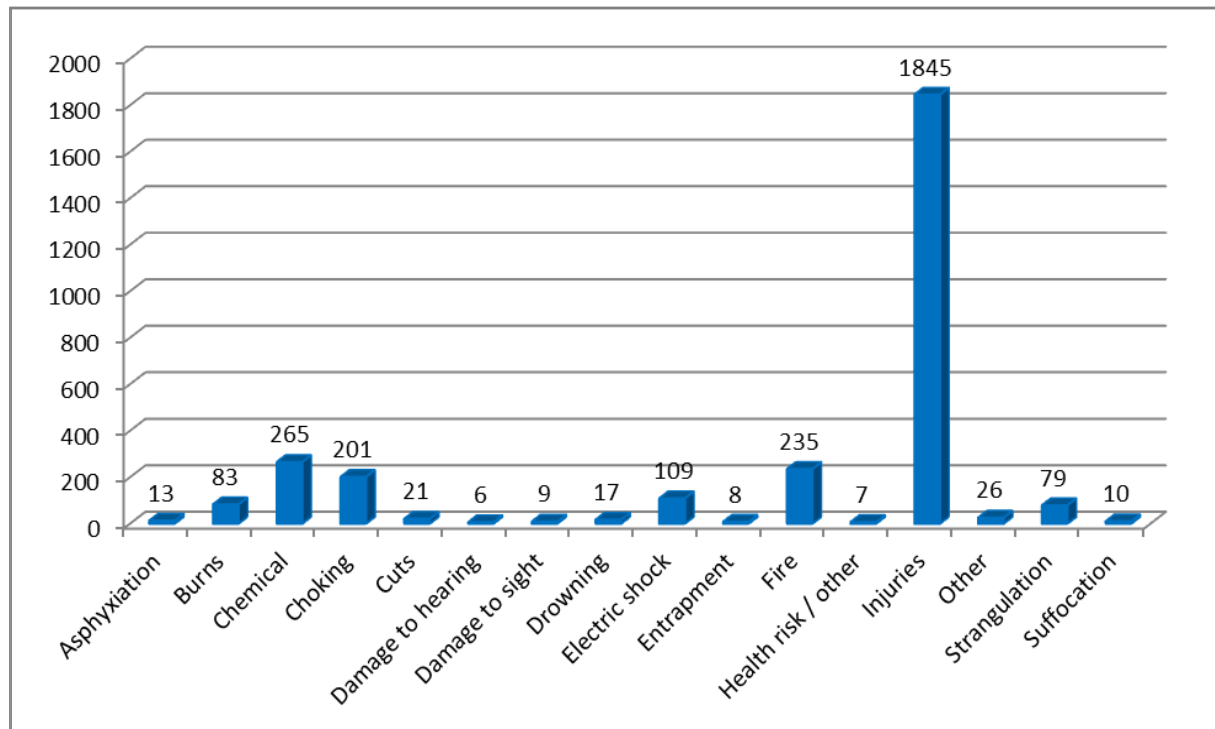


Graph 21 — Reactions by product category

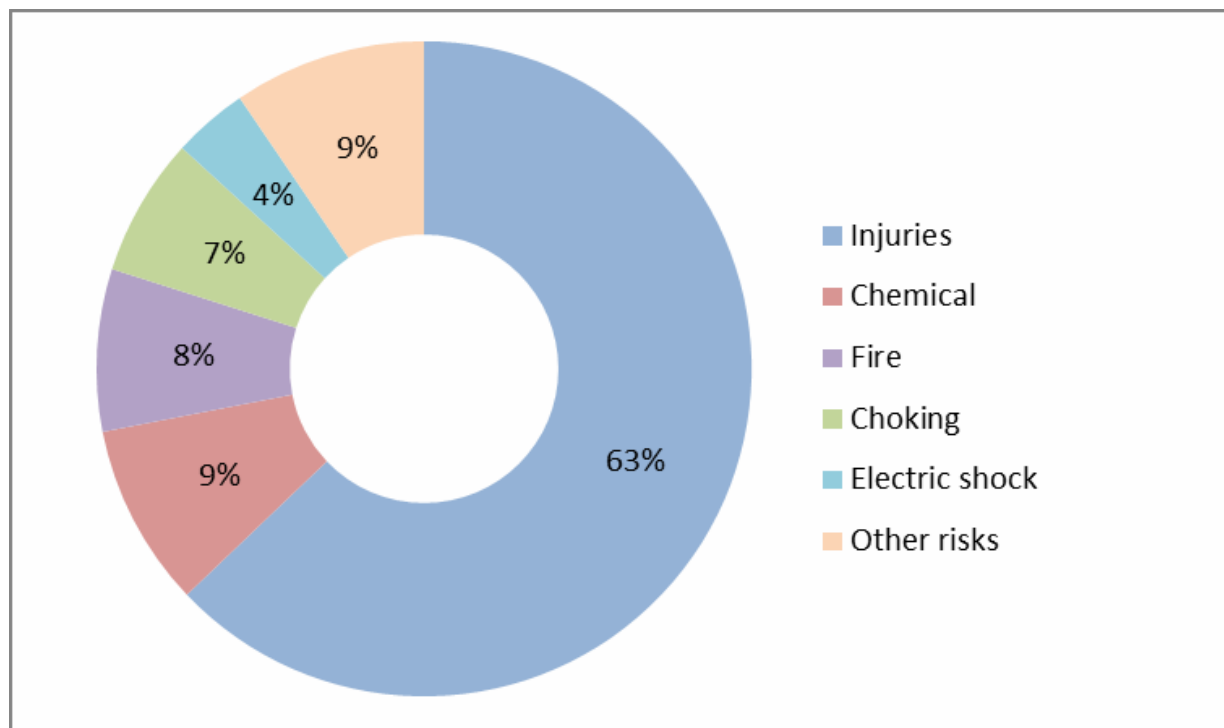


## REACTIONS AND TYPE OF RISK

**Graph 22 — Number of reactions by type of risk of the original notification (absolute values)**

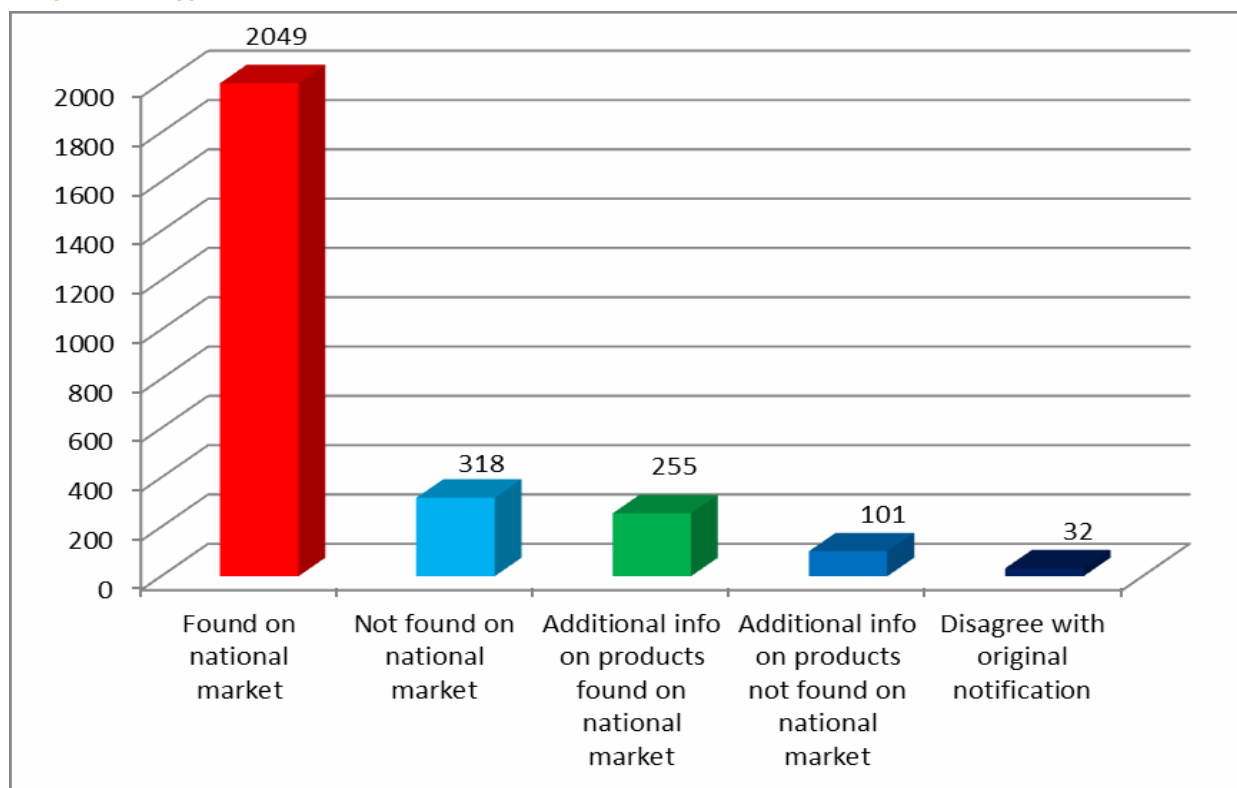


**Graph 23 — Reactions by type of risk of the original notification**

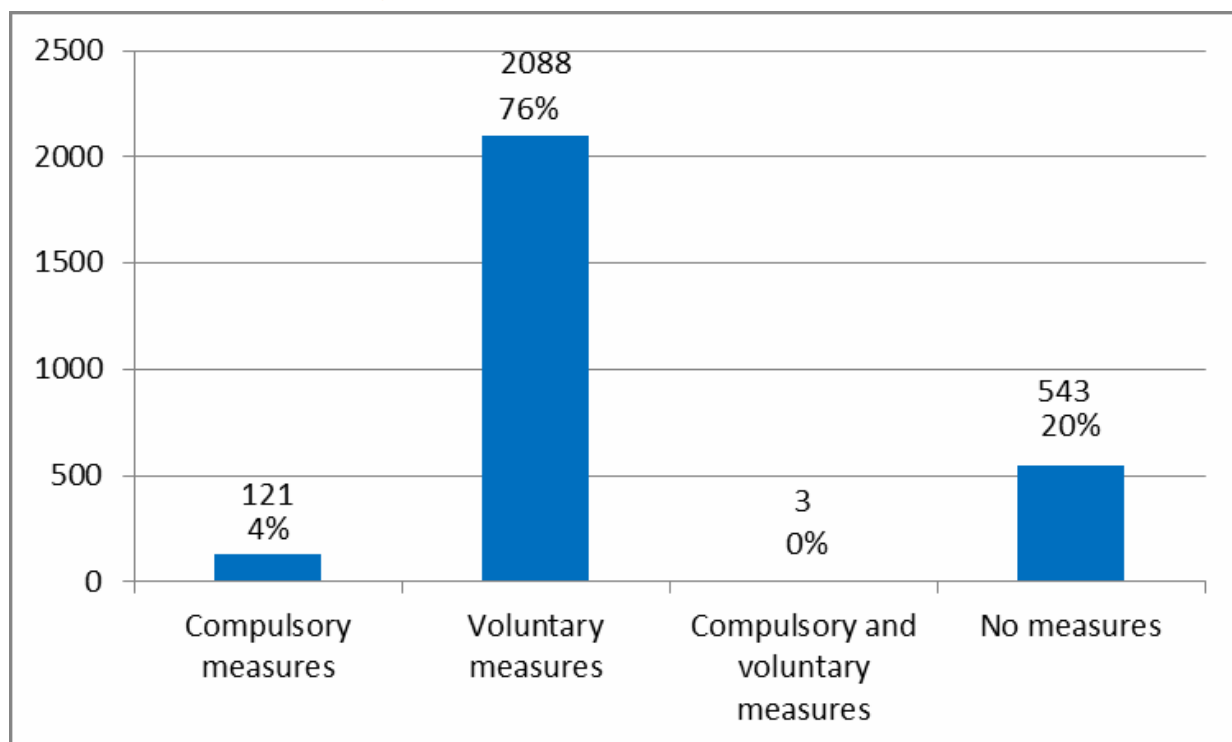


## REACTIONS TYPES AND MEASURES TAKEN

Graph 24 — Type of reactions (absolute values)

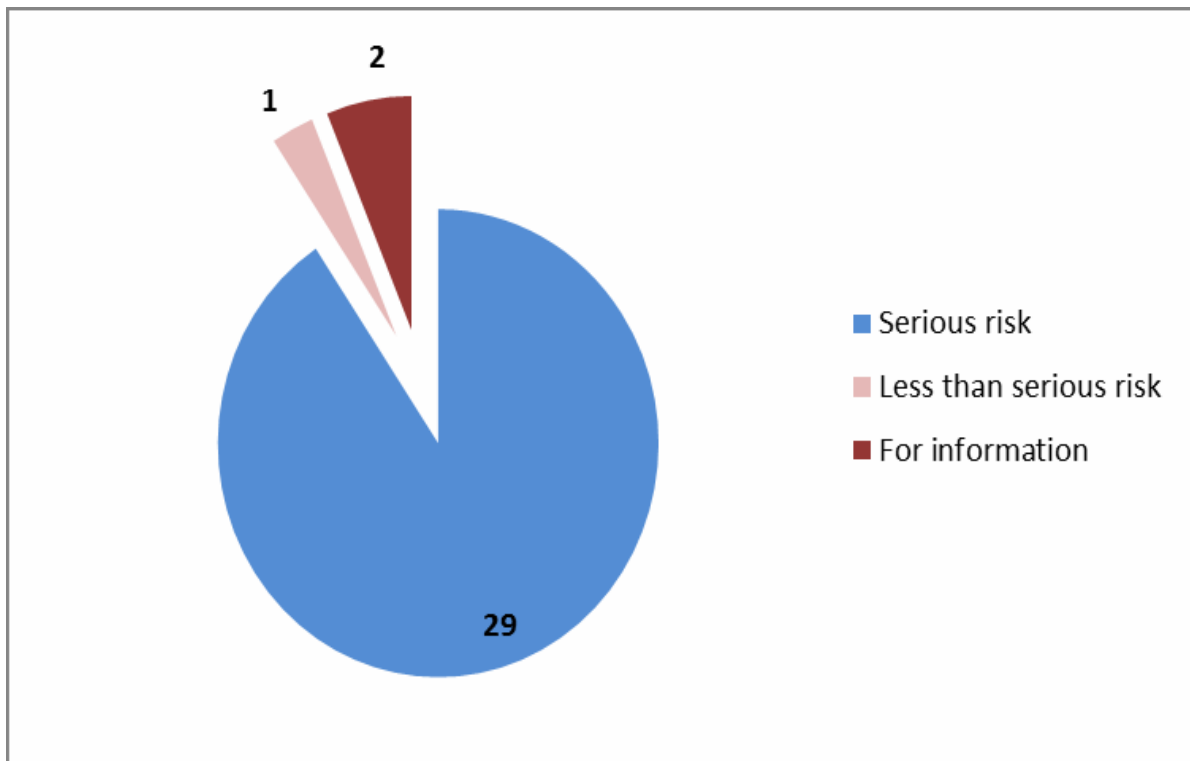


Graph 25 — Measures taken when notified products were found on the national market (absolute values and % of total reactions)

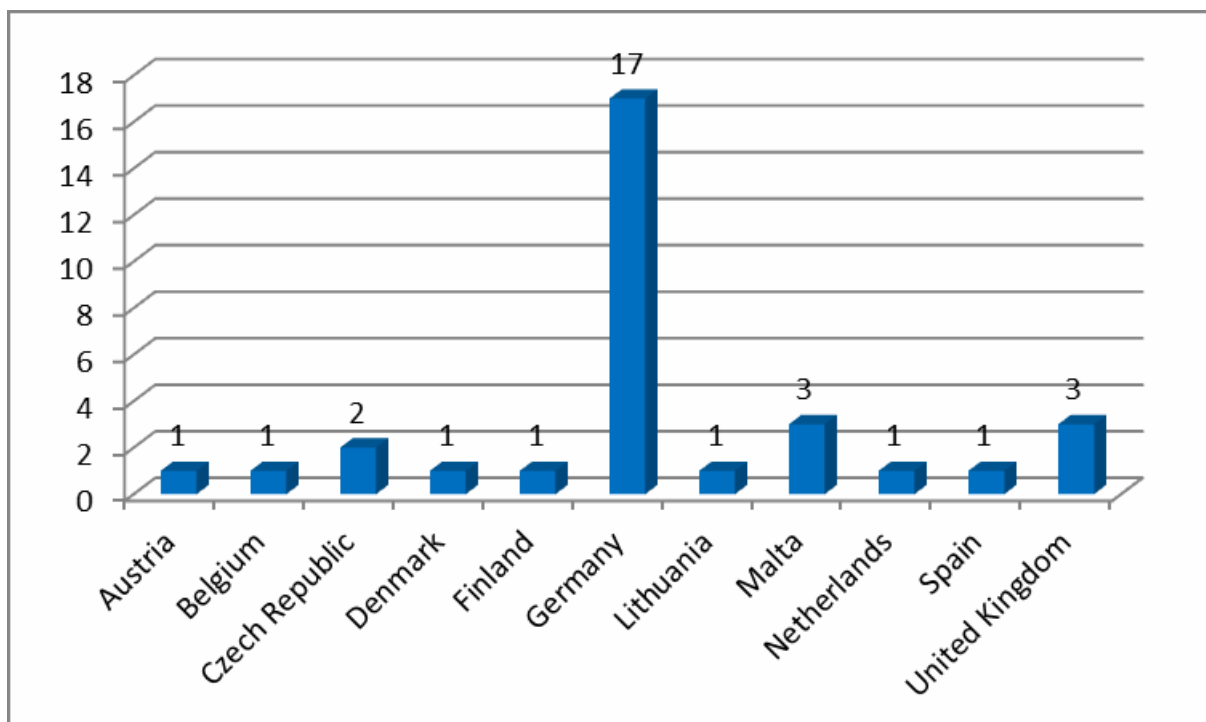


## NOTIFICATIONS ON PROFESSIONAL PRODUCTS

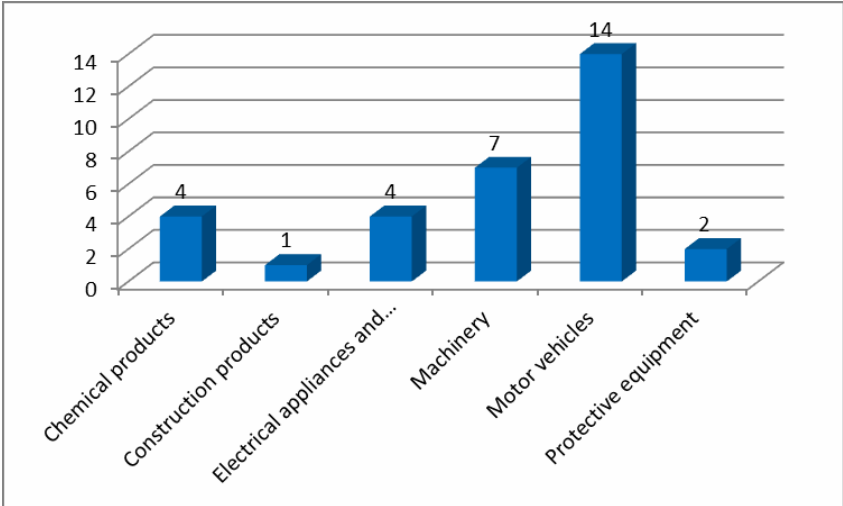
Graph 26 — Total number of notifications on professional products in 2014



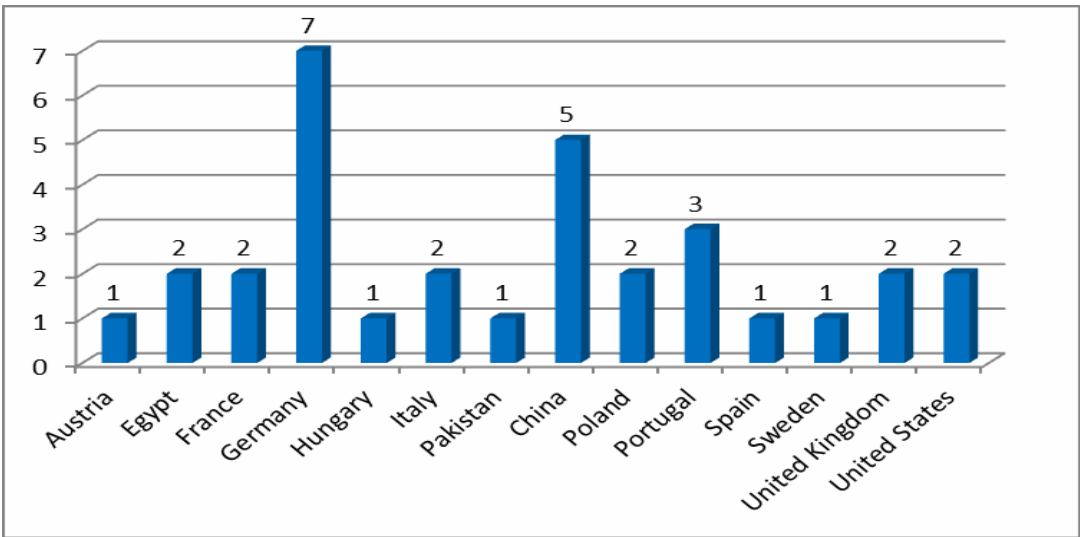
Graph 27 — Number of notifications by notifying country



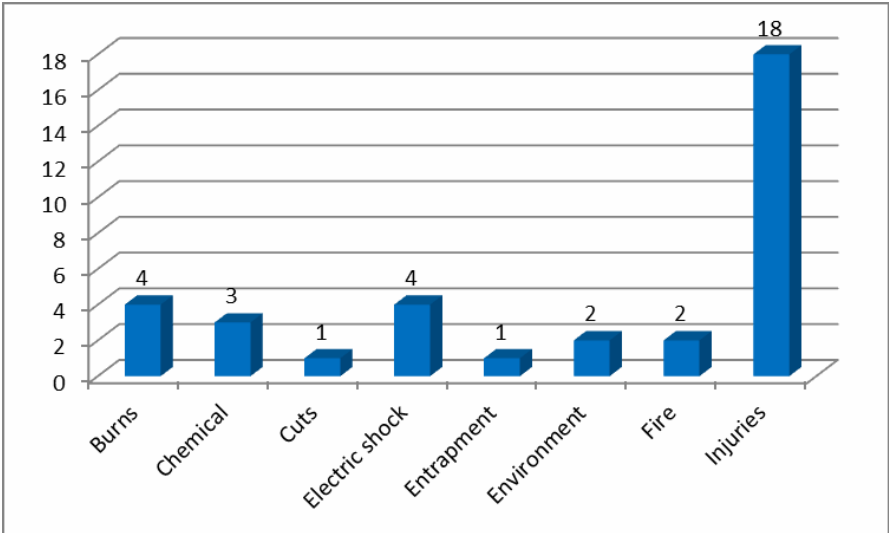
Graph 28 — Number of notifications by product category



Graph 29 — Number of notifications by country of origin

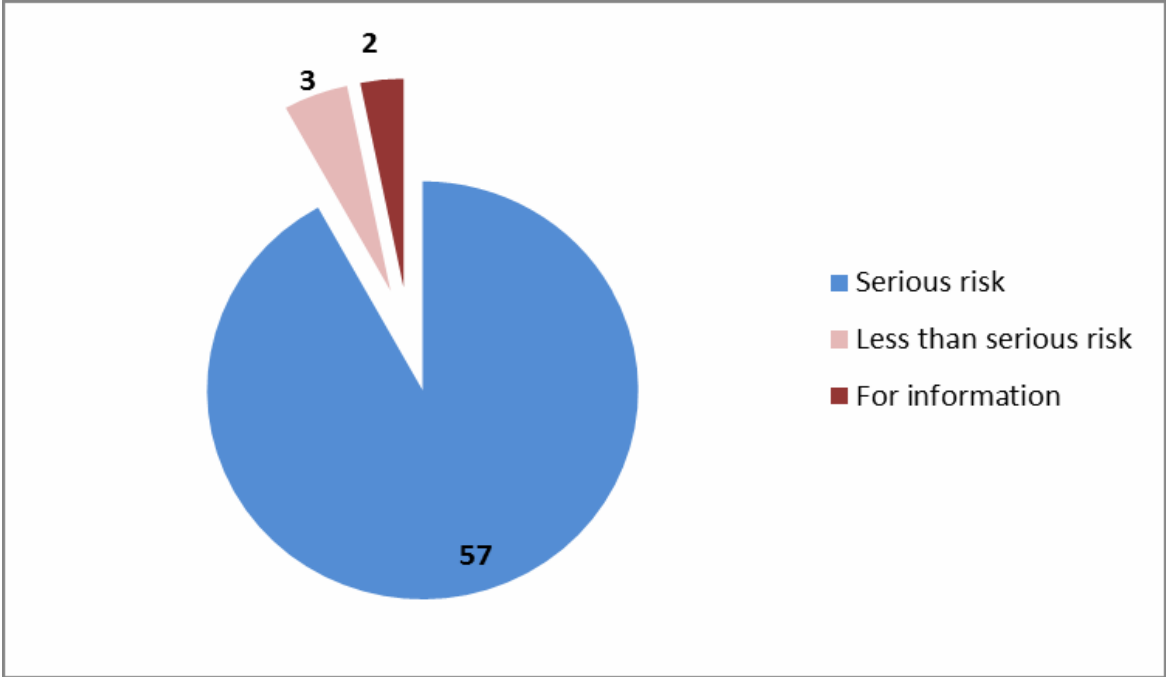


Graph 30 — Number of notifications by type of risk

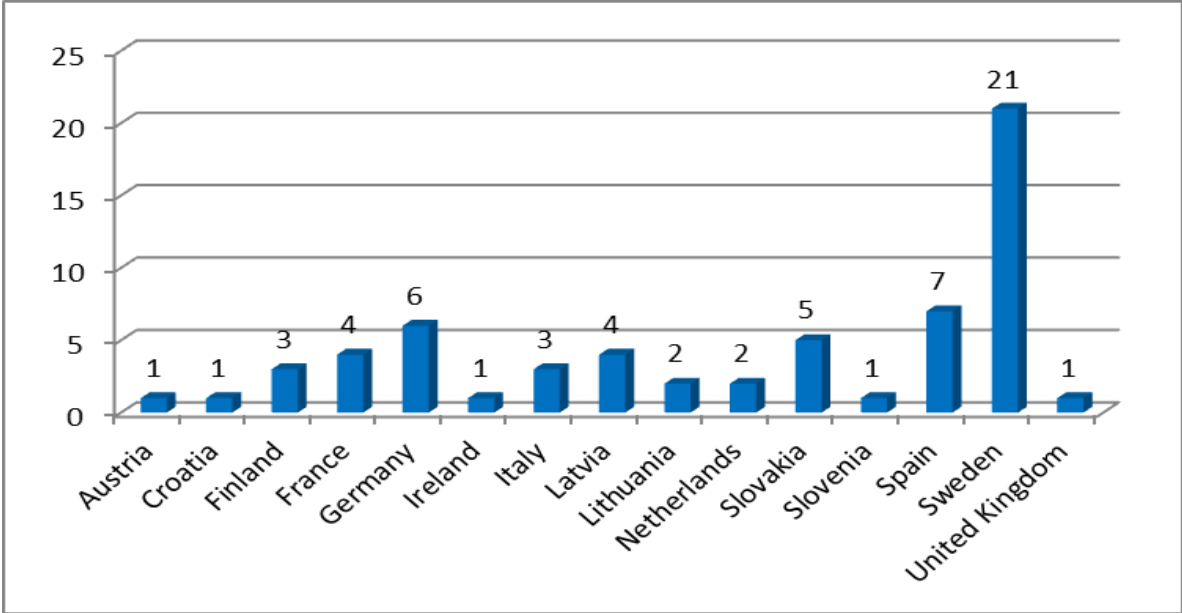


# NOTIFICATIONS ON RISKS OTHER THAN THOSE RELATING TO HEALTH AND SAFETY

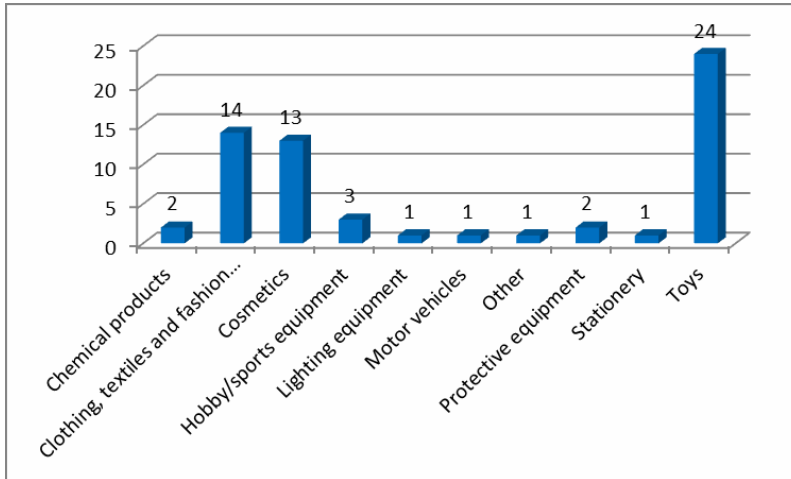
Graph 31 — Total number of notifications on risks other than those relating to health and safety



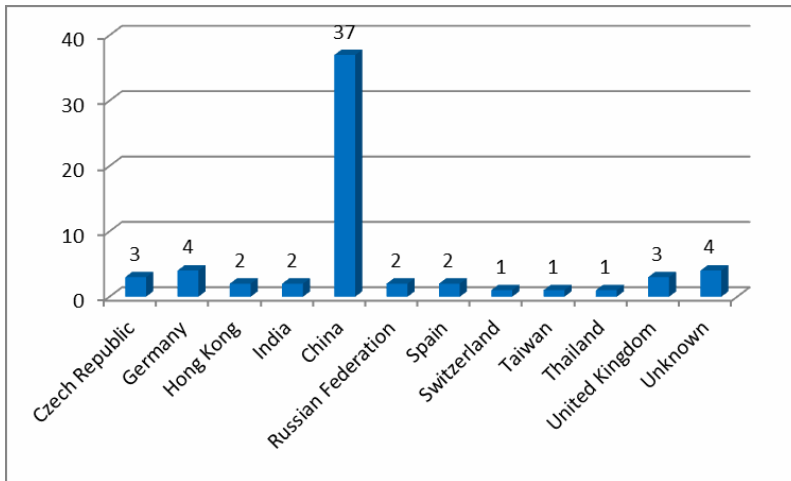
Graph 32 — Number of notifications by notifying country



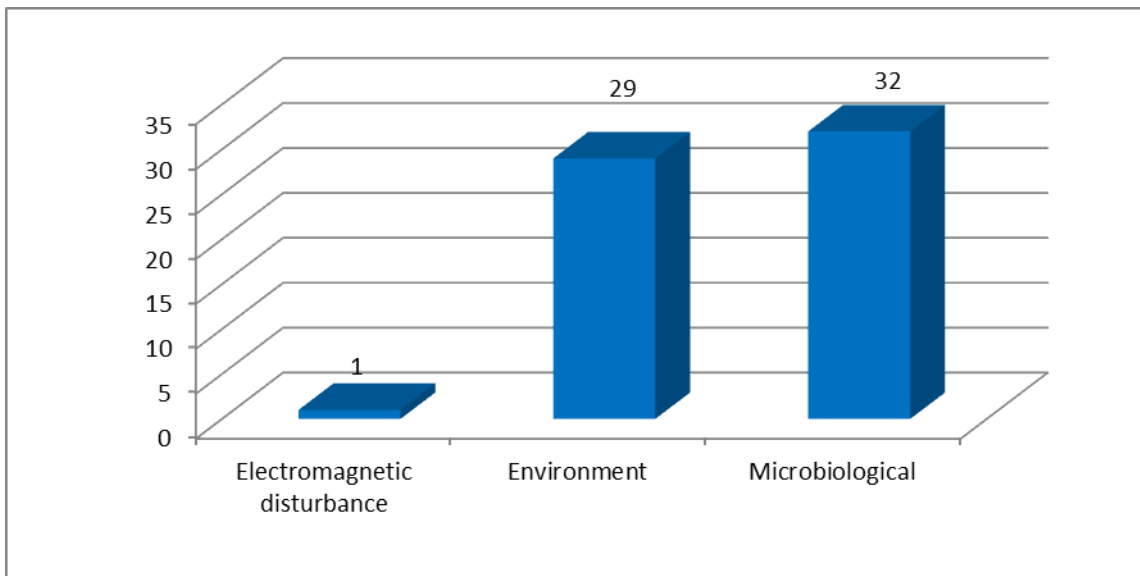
**Graph 33 — Number of notifications by notifying product category**



**Graph 34 — Number of notifications by country of origin**



**Graph 35 — Number of notifications by type of risk**





## HOW TO OBTAIN EU PUBLICATIONS

### Free publications:

- one copy:  
via EU Bookshop (<http://bookshop.europa.eu>);
- more than one copy or posters/maps:  
from the European Union's representations ([http://ec.europa.eu/represent\\_en.htm](http://ec.europa.eu/represent_en.htm));  
from the delegations in non-EU countries  
([http://eeas.europa.eu/delegations/index\\_en.htm](http://eeas.europa.eu/delegations/index_en.htm));  
by contacting the Europe Direct service ([http://europa.eu/europedirect/index\\_en.htm](http://europa.eu/europedirect/index_en.htm))  
or calling 00 800 6 7 8 9 10 11 (freephone number from anywhere in the EU) (\*).

(\*). The information given is free, as are most calls (though some operators, phone boxes or hotels may charge you).

### Priced publications:

- via EU Bookshop (<http://bookshop.europa.eu>).







**RAPEX**  
KEEPING EUROPEAN CONSUMERS SAFE